



## **PUBLIC NOTICE**

**Date: 16<sup>th</sup> Nov, 2020**

### **RE: OFFICE CLOSURE**

Our **FRONT OFFICE** will remain closed from tomorrow **17<sup>th</sup> November 2020** due to the rising numbers of Covid-19 infections. This is to protect both our staff and the people of Kisumu.

During this time:

- Our field staff will remain on duty to ensure you have uninterrupted water supply.
- We encourage you to communicate to us through our social media platforms, email, short-code and telephone calls.
- In case of need for face to face engagement, please make an appointment early through the provided communication platforms to allow us to plan.
- All hard copy letters will be received at the receptionist desk.
- The office will remain operational but managed by lean staff.
- We encourage you to utilize our online payment platforms.

For more information reach us through; **0700 517 517** or **0755 515 517**

Thanks for your continued support and understanding.

**Signed**  
**MANAGEMENT.**